

Regulation of Nursing

Subprogram	Performance Measure	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Est.	FY 2018 Est.	FY 2019 Est.
<i>Licensure</i>	Percentage of initial applications after exam pcoressed within 3 business days.	91.50%	92.00%	92.00%	95.00%	95.00%	95.00%
	Percentage of Paper applications processed within 3 business days.	100.00%	100.00%	100.00%	95.00%	95.00%	95.00%
	Percentage of Online Renewals	72.00%	74.00%	76.00%	90.00%	90.00%	90.00%
	Application information will be entered into licensing software accurately	12.00%	62.00%	61.00%	95.00%	95.00%	95.00%
	Measure 5						
<i>Education</i>	Number of education regulations reviewed	0	1	4	5	5	5
	Percentage of schools surveyed	0.0%	5.0%	4.0%	11.0%	11.0%	11.0%
	Number of school reports	3	250	254	375	375	375
	Measure 4						
	Measure 5						
	Measure 6						
<i>Legal</i>	Number of complaints about unlicensed practice	125	143	147	151	151	151
	Number of agreements for unlicensed practice	120	133	145	148	148	148
	Number of imposters	3	2	7	7	7	7
	Number of applications and verifications reviewed by legal	5,200	5,500	5,750	5,950	5,950	5,950
	Number of complaints, documents, and correspondence reviewed by legal	9,500	10,500	11,500	11,500	11,500	11,500
	Number of investigations opened	2,200	2,416	2,451	2,450	2,450	2,450
	Number of Administrative proceedings	200	215	220	220	220	220
	Number of denied licenses	12	20	22	25	25	25
	Number of revoked licenses	101	115	115	120	120	120
	Number of limited and or suspended licenses	31	33	35	38	38	38
	Diversion agreement	21	26	29	32	32	32
	Total fines deposited in general fund for violations of Nurse Practice Act	\$32,501	\$40,000	\$41,000	\$41,000	\$41,000	\$41,000
	Complaint investigated within 9 months	37.0%	60.0%	70.0%	75.0%	75.0%	75.0%
	Discipline cases to hearing 90 days after Assistant Attorney General receives them	102	90	85	80	80	80